

ROBERT TYLER CLASS

CREATIVE PRODUCER | VIDEO EDITOR | STORYTELLER

Baltimore, MD 21215 | TylerClass.com | [LinkedIn.com/in/RobertTylerClass](https://www.linkedin.com/in/RobertTylerClass)

PROFESSIONAL SUMMARY

Creative Producer and Video Editor with 10+ years spanning independent media, creative production, technology, operations, customer experience, and team leadership. Leads work from concept and pre-production through editing, post-production, quality control, and delivery. Combines story development, production coordination, digital asset management, AI-assisted workflows, technical troubleshooting, and clear stakeholder communication to create polished, audience-focused media.

CORE SKILLS

Creative Production • Video Editing & Post-Production • Storytelling & Content Development • Pre-Production Planning • Production Coordination • Project Management • Digital Asset Management • Workflow Design & Optimization • Quality Control • Live / Multi-Camera Production • Adobe Premiere Pro • Adobe Photoshop • CapCut • OBS • Canva • Motion Graphics • AI-Assisted Workflows • Social Media Content • Client Communication • Team Leadership • Technical Troubleshooting

PROFESSIONAL EXPERIENCE

Founder / Creative Producer | RTC Studios | 2015-Present | Baltimore, MD

- Lead creative projects from concept through production, editing, post-production, delivery, and portfolio presentation across video, digital media, web, and original storytelling projects.
- Build repeatable production systems for project organization, asset management, revision tracking, quality control, publishing, and AI-assisted creative workflows; manage TylerClass.com as a public creative portfolio and media hub.

Product Flow Specialist | Best Buy | 03/2023-06/2023 | Baltimore, MD

- Supported high-volume inventory flow, receiving, processing, staging, online order fulfillment, stock accuracy, and cross-team operational execution.

Store Manager / Assistant Store Manager | GameStop | 10/2017-07/2019; 10/2021-02/2022 | Baltimore, MD

- Led and coached teams of 5-15, including scheduling, customer experience, sales execution, merchandising, inventory, store operations, performance management, and problem resolution in fast-paced retail environments.

Customer Support Specialist | ZeniMax Online Studios | 04/2016-12/2016

- Resolved high-volume account, billing, technical, and gameplay issues for MMO players; documented solutions, escalated complex cases, and translated technical issues into clear customer-facing guidance.

SELECTED MEDIA PROJECTS

Resume Presentation 2026 - Creative production, communication, design, and presentation • Project Get a Job (2022) - Producer/Editor; managed concept-to-delivery workflow • Video FX Editing Showcases (2021-2022) - Pacing, transitions, visual polish, and post-production • Short-Form Social Content - Creator/Editor using layered, transition-driven and AI-assisted workflows

SELECTED PRODUCTION EXPERIENCE

Live Production Shader, Mountain Christian Church (2017) • Livestream Videographer, St. Paul's Lutheran Church (2017) • Videographer / Editor, Guatemala Mission Documentation (2015)

Additional Technical Experience: IT Helpdesk Technician, Remote IT Solutions (2016) • Systems Administrator Assistant, Concordia Preparatory School (2015) • IT Technician, CPG Wholesale Produce (2014-2015)

EDUCATION & CERTIFICATIONS

B.S. Business Administration, Guilford College, 2009-2013 | Minors: Human Resources, Accounting, CITS / Information Systems

Selected Certifications: Microsoft Accredited Sales Professional • Cornell University Executive Administration • Xbox / Microsoft Retail Training • Microsoft Office Product Training

LINKS

Website: TylerClass.com | LinkedIn: [LinkedIn.com/in/RobertTylerClass](https://www.linkedin.com/in/RobertTylerClass) | Portfolio: TylerClass.com/resume-portfolio/

